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Portland’s 911 System Has a Gaping Flaw

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by Doug Brown

News | Local

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If you haven't seen on the local news yet, Portland/Multnomah County 911 is the subject of an Ombudsman Report regarding wireless 9-1-1 calls. The report can be accessed at: http://www.portlandoregon.gov/911/article/621421? The following is our Press Release.

The purpose of the XMU, which was adopted in 2005... which is an auto attendant made by a manufacturer, Interalia utilized... All 9-1-1 calls, landline, VOIP, and wireless... the issue of butt-dial overload... The XMU does not cause calls to get disconnected... the issue of nationwide issue of butt-dial overload... If calls are disconnected... 1 in 42 lost BECAUSE OF the call screening... This is NOT a monitored site...